

The Sea Ranch Association

Web Site Survey Results

As of:

1/25/02

Number of Respondents:

59

Question #1: How often do you access this Web Site?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Several Times a Day	-	-
At Least Once A Day	-	-
A Few Times a Week	6	10.2
A Few Times a Month	18	30.5
Only Occasionally	34	57.6
Don't Know	1	1.7

Question #2: How would you rate ease of use of this Web Site?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Excellent	43	72.9
Good	15	25.4
Fair	-	-
Poor	-	-

Question #3: How would you rate the usefulness and applicability of the content on this Web Site?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Excellent	38	64.4
Good	17	28.8
Fair	-	-
Poor	-	-

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Question #4: Place a check mark next to each section of this Web Site that you find to be of use and interest to you (check all that apply):

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
History	38	64.4
Events	47	79.7
Board Minutes	40	67.8
Committee Minutes	30	50.8
Rosters	27	45.8
Contacts	35	59.3
Activity Groups	23	39.0
Forms	24	40.7
Publications	28	47.5
Budget / Financial Audit	13	22.0
Owners' Manual	21	35.6
Disaster Plan	19	32.2
Design Manual	19	32.2
CC&R's / Rules	30	50.8
Q & A	21	35.6
Maps	41	69.5
Policies & Procedures	23	39.0
Environment	15	25.4
Law	6	10.2
Membership Survey	26	44.1
Archives	13	22.0
Travel Conditions	28	47.5
Weather Link	26	44.1
Other Links	8	13.6

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Question #5: What is your Internet connection speed?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
2400 or below	9	15.3
4800	1	1.7
9600	-	-
14.4 k	-	-
28.8 k / 33.6 k	8	13.6
56 k	19	32.2
IDSN	3	5.1
DSL	7	11.9
Cable Modem	6	10.2
Satellite Dish	-	-
Don't Know	6	10.2

Question #6: How easy do you find it to use the Adobe Acrobat reader for displaying and/or printing documents (e.g. Bulletin / Soundings)?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Easy	33	55.9
Moderate	3	5.1
Difficult	5	8.5
Have Never Used	16	27.1

Question #7: How easy do you find it to access, fill-out online and print Adobe acrobat forms from this site (e.g. Automatic Deductions, Facility Use, Vacation Check forms)?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Easy	23	39.0
Moderate	5	8.5
Difficult	8	13.6
Have Never Used	23	39.0

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Question #8: Are you interested in having additional documents or forms made available on the site in Adobe Acrobat PDF format in the future?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Yes	5	8.5
No	9	15.3
Don't Know	43	72.9

Please rate whether or not you would be interested in the following future Web site enhancements:

Question #9: Electronic distribution of publications (such as the Bulletin) where you would not receive a printed copy in the mail, only over the Internet?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Yes	28	47.5
No	29	49.2
Don't Know	2	3.4

Question #10: Receiving official notifications of important information about The Sea Ranch from TSRA offices via e-mail instead of through regular mail?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Yes	46	78.0
No	11	18.6
Don't Know	2	3.4

Providing an interface from this Web site to The Sea Ranch Association's database to provide real-time access to association and individual member information (using secure encryption technology), such as:

Question #11: Water bill and dues payment records?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Yes	35	59.3
No	13	22.0
Don't Know	10	16.9

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Question #12: Facility availability for member use (e.g. Del Mar Center, etc.)?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Yes	47	79.7
No	4	6.8
Don't Know	7	11.9

Question #13: Updating your records (e.g. contact information)?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Yes	52	88.1
No	2	3.4
Don't Know	4	6.8

Question #14: How would you rate your level of expertise in regard to the use of personal computers?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Novice	14	23.7
Average	21	35.6
Above Average	16	27.1
Advanced	8	13.6

Question #15: Are you a member of The Sea Ranch Listserv (tsrlist)?

<i>Response</i>	<i># Responding</i>	<i>% Responding</i>
Yes	46	78.0
No	6	10.2
Don't Know	6	10.2